March 21, 2001

Ms. Ann Dillon General Counsel General Services Commission P.O. Box 13047 Austin, Texas 78711-3047

OR2001-1102

Dear Ms. Dillon:

You ask whether certain information is subject to required public disclosure under chapter 552 of the Government Code. Your request was assigned ID# 145204.

The General Services Commission (the "commission") received two requests for certain information relating to a Request for Proposal ("RFP"). First, you advise this office that the requested information may include the proprietary information of several third parties, including Enterprise Rent-A-Car, Alamo Rent-A-Car, Dollar Rent-A-Car, Avis Rent-A-Car, Hertz Corporation, Advantage Rent-A-Car, Tonline Corporation, and National Car Rental System, Inc. You have submitted to this office a copy of the letters notifying these third parties of the request for information as required by section 552.305(d) of the Government Code. See Gov't Code § 552.305 (permitting interested third party to submit to attorney general reasons why requested information should not be released); Open Records Decision No. 542 (1990) (determining that statutory predecessor to Gov't Code § 552.305 permits governmental body to rely on interested third party to raise and explain applicability of exception in Public Information Act in certain circumstances). You also state that the requested information may be excepted from disclosure under sections 552.024, 552.101, and 552.102 of the Government Code. We have considered the exceptions you raised and have reviewed the submitted information.

With respect to the information you have identified as possible proprietary information, we note that, as of the date of this letter, none of the third parties you notified pursuant to section 552.305 has submitted to this office any comments explaining why the requested information should not be released. Therefore, we have no basis to conclude that the responsive information is excepted from disclosure under section 552.110 of the Government Code. See Gov't Code § 552.110(b) (to prevent disclosure of commercial or financial information, party must show by specific factual or evidentiary material, not conclusory or generalized allegations, that it actually faces competition and that substantial competitive injury would likely result from disclosure); Open Records Decision Nos. 552 at 5 (1990) (party must establish *prima facie* case that information is trade secret), 542 at 3 (1990).

Next, you state that some of the information may be excepted from disclosure under section 552.101. Social security numbers may be withheld in some circumstances under section 552.101 of the Government Code. A social security number or "related record" may be excepted from disclosure under section 552.101 in conjunction with the 1990 amendments to the federal Social Security Act, 42 U.S.C. § 405(c)(2)(C)(viii)(I). See Open Records Decision No. 622 (1994). These amendments make confidential social security numbers and related records that are obtained and maintained by a state agency or political subdivision of the state pursuant to any provision of law enacted on or after October 1, 1990. See id. We have no basis for concluding that any of the social security numbers in the file are confidential under section 405(c)(2)(C)(viii)(I), and therefore excepted from public disclosure under section 552.101 on the basis of that federal provision. We caution, however, that section 552.352 of the Public Information Act imposes criminal penalties for the release of confidential information. Prior to releasing any social security number information, you should ensure that no such information was obtained or is maintained by the commission pursuant to any provision of law, enacted on or after October 1, 1990.

You also state that some of the requested information may contain the names and addresses of state employees that may be withheld under sections 552.024 and 552.102 of the Government Code. Section 552.117 of the Government Code excepts from disclosure the home addresses and telephone numbers, social security numbers, and family member information of current or former officials or employees of a governmental body, except as provided by section 552.024 of the Government Code. Section 552.024 provides:

(a) Each employee or official of a governmental body and each former employee or official of a governmental body shall choose whether to allow public access to the information in the custody of the governmental body that relates to the person's home address, home telephone number, or social security number, or that reveals whether the person has family members.

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- (c) If the employee or official or former employee or official chooses not to allow public access to the information, the information is protected under Subchapter C.
- (d) If an employee or official or a former employee or official fails to state the person's choice within the period established by this section, the information is subject to public access.

It appears that the requested information contains the home addresses and phone numbers of employees of various governmental bodies. Section 552.117 protects only that information in the custody of a governmental body that pertains to a current or former employee or officer of the governmental body. See Gov't Code §§ 552.024(a), .117. Thus,

the commission must withhold only the section 552.117 information pertaining to its current or former employees or officials. We note that none of the submitted information appears to pertain to current or former commission officials or employees. Therefore, none of the submitted information may be withheld under section 552.117.

Section 552.102 of the Government Code excepts from disclosure "information in a personnel file, the disclosure of which would constitute a clearly unwarranted invasion of personal privacy." Gov't Code § 552.102(a). In *Hubert v. Harte-Hanks Texas Newspapers*, 652 S.W.2d 546 (Tex. App.—Austin 1983, writ ref'd n.r.e.), the court ruled that the test to be applied to information claimed to be protected under section 552.102 is the same as the test formulated by the Texas Supreme Court in *Industrial Foundation* for information claimed to be protected under the doctrine of common law privacy as incorporated by section 552.101 of the act. *See Industrial Found. v. Texas Indus. Accident Bd.*, 540 S.W.2d 668, 683-85 (Tex. 1976), *cert. denied*, 430 U.S. 931 (1977). Accordingly, we will consider your section 552.101 and section 552.102 claims together.

For information to be protected from public disclosure by the common law right of privacy under section 552.101, the information must meet the criteria set out in *Industrial Foundation*. In *Industrial Foundation*, the Texas Supreme Court stated that information is excepted from disclosure if (1) the information contains highly intimate or embarrassing facts the release of which would be highly objectionable to a reasonable person, and (2) the information is not of legitimate concern to the public. *Id.* at 685. You have not demonstrated, nor can we find, that any submitted documents contains highly intimate or embarrassing facts about an individual. Therefore, you may not withhold any of the requested information under section 552.102.

We note that the requested information contains information that is excepted under section 552.130 of the Government Code. Section 552.130 provides in relevant part:

- (a) Information is excepted from the requirement of Section 552.021 if the information relates to:
 - (1) a motor vehicle operator's or driver's license or permit issued by an agency of this state; [or]
 - (2) a motor vehicle title or registration issued by an agency of this state[.]

One of the submitted documents contains Texas driver's license information and a license plate number. You must withhold the Texas driver's license information under section 552.130. Furthermore, you must withhold the license plate number if it was issued by an agency of the State of Texas. We have marked the driver's license information and license plate number contained in the submitted documents.

In summary, you must withhold Texas driver's license and Texas license plate information in the submitted documents. Furthermore, you must withhold the social security numbers in the submitted documents to the extent the numbers were obtained or are maintained by the commission pursuant to a provision of law enacted on or after October 1, 1990. You must release the remainder of the information.

This letter ruling is limited to the particular records at issue in this request and limited to the facts as presented to us; therefore, this ruling must not be relied upon as a previous determination regarding any other records or any other circumstances.

This ruling triggers important deadlines regarding the rights and responsibilities of the governmental body and of the requestor. For example, governmental bodies are prohibited from asking the attorney general to reconsider this ruling. Gov't Code § 552.301(f). If the governmental body wants to challenge this ruling, the governmental body must appeal by filing suit in Travis County within 30 calendar days. *Id.* § 552.324(b). In order to get the full benefit of such an appeal, the governmental body must file suit within 10 calendar days. *Id.* § 552.353(b)(3), (c). If the governmental body does not appeal this ruling and the governmental body does not comply with it, then both the requestor and the attorney general have the right to file suit against the governmental body to enforce this ruling. *Id.* § 552.321(a).

If this ruling requires the governmental body to release all or part of the requested information, the governmental body is responsible for taking the next step. Based on the statute, the attorney general expects that, within 10 calendar days of this ruling, the governmental body will do one of the following three things: 1) release the public records; 2) notify the requestor of the exact day, time, and place that copies of the records will be provided or that the records can be inspected; or 3) notify the requestor of the governmental body's intent to challenge this letter ruling in court. If the governmental body fails to do one of these three things within 10 calendar days of this ruling, then the requestor should report that failure to the attorney general's Open Government Hotline, toll free, at 877/673-6839. The requestor may also file a complaint with the district or county attorney. *Id.* § 552.3215(e).

If this ruling requires or permits the governmental body to withhold all or some of the requested information, the requestor can appeal that decision by suing the governmental body. *Id.* § 552.321(a); *Texas Dep't of Pub. Safety v. Gilbreath*, 842 S.W.2d 408, 411 (Tex. App.--Austin 1992, no writ).

Please remember that under the Act the release of information triggers certain procedures for costs and charges to the requestor. If records are released in compliance with this ruling, be sure that all charges for the information are at or below the legal amounts. Questions or complaints about over-charging must be directed to Hadassah Schloss at the General Services Commission at 512/475-2497.

If the governmental body, the requestor, or any other person has questions or comments about this ruling, they may contact our office. Although there is no statutory deadline for contacting us, the attorney general prefers to receive any comments within 10 calendar days of the date of this ruling.

Sincerely,

Nathan E. Bowden

Assistant Attorney General Open Records Division

Nathan E. Bouden

NEB/er

Ref:

ID# 145204

Encl:

Submitted documents

cc:

Ms. Traci L. Esch Advantage Rent-A-Car

P.O. Box 5D

San Antonio, Texas 78217

(w/o enclosures)

Mr. Rob Engels
National Car Rental System, Inc.
3720 South 26th Avenue
DFW Airport, Texas 75261
(w/o enclosures)

Mr. D.J. Prohaska Group Sales Manager Enterprise Rent-A-Car 701 E. Ben White Austin, Texas 78704 (w/o enclosures)

Mr. Cary M. Campbell Corporate Sales Manager Alamo Rent-A-Car 1206 Chipawa Lane Pasadena, Texas 77504 (w/o enclosures) Mr. Nick Barron Director, Sales Development Dollar Rent-A-Car 5330 E. 31st Street, SIMS 7070 Tulsa, Oklahoma 74153 (w/o enclosures)

Ms. Mitzi Nugent National Accounts Manager Avis Rent-A-Car 4960-A Wright Road Houston, Texas 77032 (w/o enclosures)

Ms. Michelle Neri Regional Sales Manager Hertz Corporation P.O. Box 610027 DFW Airport, Texas 75261 (w/o enclosures)

Mr. Bruce M. Hinlein President Tonline Corporation 1150 S. Leopard Road Berwyn, Pennsylvania 19312 (w/o enclosures)